# OXLEP COLLEGE WISDOM AND VIRTUE

#### Oxley Christian College

# **BPOINT Terms and Conditions**

Document Classification: Guideline
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## 1. Scope and Rationale

This document, together with the terms of the documents listed under section 3 ('Related Documents'), set out the basis upon which the BPOINT online payment system may be used to pay fees and charges related to the enrolment of students at Oxley Christian College.

#### 2. Definitions

When used herein:

"we", "us", "our" and "the College" refers to Life Ministry Centre Ltd trading as Oxley Christian College;

"you" and "your" mean the legal entity or entities using this site and, if different, the customer on the invoice being processed on our online payment system site:

"site" means this site at <a href="www.oxley.vic.edu.au">www.oxley.vic.edu.au</a>, and the educational services and programs we provide, to allow you to access our website and our information and to enable the processing of your application for enrolment and your payment.

#### 3. Related Documents

- Business Statement \*
- Enrolment Application \*
- Enrolment and Admissions Policy \*\*
- Fees Schedule \*\*
- Letter of Offer \*\*\*
- Privacy Policy \*\*
- Resolution of Complaints and Appeals Policy \*\*

4	k	Made available at the time of online application.
4	<b>*</b> *	Available on the College website.
4	***	Made available upon the acceptance by the College of the Application for Enrolment.

#### 4. BPOINT Terms of Use

Your use of, and/or access to, this site and the BPOINT online payment system constitutes your full agreement to these terms and conditions.

In using our services, you also agree to comply with any terms and conditions imposed by your bank or financial institution and BPOINT, and to pay the amounts and associated fees in relation to the transactions you authorise on this site.

#### 5. Representations and Warranties

While we will use our reasonable endeavours to ensure access to the BPOINT online payment system, we cannot guarantee that your access to this site will be uninterrupted or error free.

We will not be liable to you or third parties for any interruptions to the service, for any malicious malware/viruses or any errors made by you, including, but not limited to, problems with telecommunication services, your internet service provider and/or your hardware or software.

## 6. Payment References and Errors

While the payment service provides a payment reference number acknowledging your payment, your financial institution may still decline the transaction. The provision of a payment reference number does not mean that payment of your liability has been finalised. If a payment is declined, you will need to contact your financial institution.

Payments made before 5.30pm AEST will be processed on the same business day; with payments made after 5.30pm AEST processed the following business day, as per Commonwealth Bank of Australia banking practices.

You are responsible for correctly entering all requested payment information when paying your bill. If the information you provide is incorrect, it may result in your bill remaining unpaid and additional fees and charges being applied.

Where you believe a payment error has occurred, please contact us to resolve this issue.

## 7. Prices and Payment

All prices are in AUD. We accept payment using this facility by VISA and Mastercard cards and by electronic funds transfer from your bank account. Note: We do not accept payment by American Express or Diners Club cards.

## 8. Fees Payable and Refunds

The Application Fee is non-refundable, unless stated otherwise in the Offer of Enrolment.

The Family Bond is payable upon acceptance of the Offer of Enrolment. The Family Bond may be refundable, in accordance with the terms and conditions detailed in our Business Statement.

Tuition Fees are payable and may be refundable in accordance with the terms and conditions detailed in our Offer of Enrolment, our Business Statement, and our Fees Schedule.

### 9. Other

This document and the Related Documents constitute the whole agreement between you and us relating to your use of the BPOINT online payment system, and supersedes all prior representations, agreements, statements and understandings, whether verbal or in writing.

This agreement shall be governed by and interpreted according to the laws of the State of Victoria, Australia.

## 10. Questions, Complaints and Dispute Resolution

We will endeavour to promptly and satisfactorily deal with any questions, disputes, or complaints you may have, in accordance with our Resolution of Complaints and Appeals Policy.

Please contact our Registrar by any of the following methods:

Telephone	+61 3 9727 9900
Post	PO Box 553, Lilydale, Victoria, Australia, 3140
Email	enrolment@oxley.vic.edu.au